

COACHES' HANDBOOK

October 2020


BUCKS
STUDENTS' UNION

COVID GUIDANCE

Coach's guidance

- If you are showing any symptoms then please do not attend the session and let **fergus.adams@bucks.ac.uk** know as soon as possible
- It is the coach's responsibility during training to adhere to and keep up to date with all NGB advice regarding Covid-19
- Equipment will need to be cleaned during sessions and returned to us by the students, they have their own protocol, but it will be the coach's/captain's responsibility to make sure kit is cleaned during sessions as per the guidelines of your NGB.
- All coaches will be required to have their temperature checked before the session begins. Clubs are being given temperature guns. If the temperature is too high above 37.8°C then you should be tested 10 minutes later, if it remains high you will not be allowed to take the session. You are advised to keep an eye on your temperature and for any other symptoms. If COVID -19 symptoms develop then please let **fergus.adams@bucks.ac.uk** know
- All coaches will need to sign the Coaches/Instructors pledge before each session
- For coaches on site to check in at Gateway reception for track and trace purposes
- If there is a confirmed positive case within the student group you have been in contact with, we will let you know immediately

Club/Society guidance

- Each club has been issued with guidelines on how to operate and have held a meeting with Fergus Adams to go over each NGB'S guidance
- Each club/society are responsible for Trace and Trace through the registers taken at each session
- Each club/society will take their members temperatures before each session
- Each club/society will be given a box with all the equipment they require – plus cleaning equipment and hand sanitiser

INTRO FROM TOM

My name is Tom and I have been elected by the students to be the Vice President of Student Involvement for the 2020/21 year. I am one of three sabbatical officers. I represent the Students' Union in matters regarding the extra-curricular student experience.

As a Union we are highly focused on engaging as many students as possible in sport. One of our main goals for the coming year is student retention and we believe that a positive sporting experience can be a contributing factor when it comes to students following their studies through to completion. Enthusiastic coaches that lead enjoyable,

engaging training sessions can add to this positive experience.

This handbook aims to clearly explain your role and responsibilities as a Union Coach, what you should expect from your student athletes and how the Union can help you.

If you have any questions regarding this Handbook or your role is general, then please do not hesitate to contact Fergus Adams, our Activities Coordinator (Competitive Sport) – **fergus.adams@bucks.ac.uk**.

Thank you and I look forward to working with you over the coming season.



MEET THE TEAM



Catherine Lymer

Catherine is the Student Activities Manager who oversees both the competitive and non-competitive sporting offer here at Bucks Students' Union. Catherine has been with the Union for five years and previously ran the Sports for Fun programme. Catherine has worked for a National Governing Body and has extensive knowledge in the leadership and management of sport both recreationally and competitively. Her role is to manage the three Activities Coordinators and look after the extracurricular activity that the Union provides, including the running and organisation of the annual Varsity day, sports tour and the AU Dinner. She can be contacted at; **catherine.lymer@bucks.ac.uk**.



Tom Featherstone

Tom Featherstone is Vice President Student Involvement (VPSI). His job is to encourage students to participate in extra-curricular activities, such as the competitive and recreational sports that Bucks Students' Union offer its members. He was a student here at Bucks, as well as a member of plenty of clubs, so he knows how important recreational activities are to students. If you need to get in touch, his email address is **tom.featherstone@bucks.ac.uk**.



Fergus Adams

Fergus is the Activities Coordinator (Competitive Sport). Fergus' role is mainly an administrative one, which includes organising sports teams and their fixtures on a weekly basis. He looks after the running of the sports clubs and is the first point of contact for any sporting enquiries that students or coaches may have. Before joining Bucks Students' Union, Fergus studied Geography at Royal Holloway, University of London. He was part of the Men's Football club for all three years at Royal Holloway. He also became team Captain and President in his second and final year respectively, so he has an extensive understanding of university sport. To get in touch with Fergus, email; **fergus.adams@bucks.ac.uk**.



Daniel Lawrence

Daniel is the Activities Coordinator (Recreational Sport and Societies) and so looks after all of our non-competitive sporting offer. It is his responsibility to organise all of these opportunities for students that range from wakeboarding to cycling, which are either free or heavily subsidised thanks to The Big Deal initiative here at Bucks. Daniel also looks after our minibus fleet and so organises when students are able to use them upon request. If you need to get in touch with Daniel, his email is; **daniel.lawrence@bucks.ac.uk**.

BACKGROUND



Bucks New University is a post-1992 institution located in High Wycombe but with a smaller campus situated in Uxbridge. We are committed to delivering an outstanding student experience, putting the students front and foremost in everything we do. At present we support 25 teams across 13 sport clubs who compete in British Universities and Colleges Sport (BUCS) leagues. The strategic focus of sport at the University is based on participation, as opposed to performance, however we want every student to fulfil their potential and perform to the best of their ability.

This handbook will detail your responsibilities and provide a framework which will enable you to make key decisions on team selection, content of training sessions and code of conduct amongst other things. Importantly this will take place within parameters laid out through the Union's governance arrangements and supporting documentation such as the Athletic Union Handbook.

In years gone by, once the season began, we tended to leave you alone to get on with it. This has now changed and due to our improved feedback system there will be 2 points throughout the year where this will be gathered. Once collated this feedback will be shared with you in

order to improve the club. As of now there will be better lines of communication between you, your committee and the Students' Union. There will also be more responsibility placed on captains to share with you what happened during games.

As a Students' Union we are committed to creating opportunities to enhance student employability. Therefore we will be strongly encouraging students to become more actively involved in every facet of their club. As the coach we would expect you to help create these opportunities for students to get involved, be it leading sessions, undertaking administrative duties or helping to identify those students who would be good coaches or future committee members.

With very few exceptions our coaches will receive payment for their work but we also want you to feel part of the wider Union community. This handbook will therefore detail opportunities for reward and highlight several key dates across the academic year. Revised every year, we will launch the handbook at the start of every academic year.

YOUR RESPONSIBILITIES

Your appointment as a Bucks Students' Union sports coach is based on your agreement to meet the following responsibilities to the best of your ability and as consistently as possible.

As a Coach at Bucks New Uni your responsibilities are to:

- Attend a meeting that will be held at the start of the academic year where we will touch upon the key elements of this handbook and discuss the aims and targets of the Sports club. We will always try to ensure a committee member is also in attendance to talk through any specific concerns.
- Agree annual targets with the captains/committee and sports department on objectives for the year, this may include raising participation levels, a standard of play, league placing etc
- Plan and deliver training sessions that are in response to the performance of the team or individual performance during the week.
- Adhere to the coaches code of conduct.
- If there is an injury during training or at a game, offer what assistance you can in line with your first aid qualification and, if serious, phone **999**. Please also fill out an Incident/Accident report form and return to the Students' Union. In the case of a serious injury or violent misconduct coaches are advised to ring the Activities Coordinator (Competitive Sport) during work hours **01494 601600** or the University outside of 9am – 5pm **01494 605070** immediately to alert us to the incident.
- All relevant medical information and emergency contacts will be sent to you and the committee members via e-mail concerning the students. This is to be kept electronically where it is password protected and not to be shared. You will need to delete this information annually and when you are no longer a coach/captain or committee member for that team/club. For any further information please see our First Aid Policy which is found at **bucksstudentsunion.org/union/resources**
- Attend all training sessions and Varsity. If you cannot make training let the sports department and captain know, coaches will not be paid for sessions they don't attend.
- Manage squad expectations of the teams in regard to what they can do financially – explaining that there is a finite amount of money to be spent on coaches and facilities.
- Complete and submit registers monthly. This can be delegated out to a player on the night, however it is your responsibility to make sure this is done.
- Select teams – it is an expectation that coaches, not players, will select teams. High performing teams rely on good captaincy and a strong core of senior players. Bearing that in mind, we consider it good practice for team selection to be done in consultation with students but with all parties recognising that the coach has the ultimate say. This is also made clear to students through the Athletic Union Handbook, committee training and other communication channels.
- Debrief with captains following matches. Ensure that you and the captain speak after matches so you can be informed on what didn't work during the game, therefore potentially adjusting the training session.
- Support fundraising initiatives. Encourage teams to always be thinking of ways to make money for the club's account.
- Provide feedback to the Sports Department - any issues be it positive and/or negative.
- Identify leaders and coaches – the Union is always looking to identify student leaders and potential coaches. We would therefore ask that you inform the Sports Department of any potential or future committee members and/or coaches.
- Participate in any meetings requested to discuss any issues/areas of concern that may arise from feedback received.
- Supply up-to-date records of qualifications, and insurance, (governing body coaching qualifications, first aid etc) and maintain these throughout the time spent coaching for Bucks New University.
- Celebrate with us. For those coaches who are short-listed for the coach of the year award there is the AU Dinner.
- During Covid-19 restrictions it is the coaches responsibility to make sure the relevant Covid-19 NGB advice for their sports are adhered to at all times during training sessions, if you do not have this information then contact **fergus.adams@bucks.ac.uk**.

KEY DATES

Below are a number of key dates for the Athletic Union here at Bucks.

28 September - 4 October: *Taster sessions*

5 October - 13 December: *Coaching weeks (Term 1)*

18th January -28 March: *Coaching weeks (Term 2)*

24 March: *Varsity*

28 April: *AU Dinner*

Summer 2021: *Induction/Review Meetings*

COACHING CODE OF CONDUCT

The purpose of this Code of Conduct is to establish and maintain standards for sports coaches and to inform and protect members of Bucks Students' Union.

Ethical standards comprise such values as integrity, responsibility, competence and confidentiality.

In pursuit of these principles, sports coaches subscribe to standards in the following areas:

1. **ISSUES OF RESPONSIBILITY:** Sports coaching is a deliberately undertaken responsibility and sports coaches are responsible for the observation of the principles embodied in this Code of Conduct.

1.1. **Respect:** Coaches must respect the rights, dignity and worth of every human being and their ultimate right to self-determination. Specifically, coaches must treat everyone equally, within the context of their activity, regardless of sex, ethnic origins, disability, religion, political persuasion, or sexual orientation.

1.2. **Relationships:** The sports coach will be concerned primarily with the well-being, health and future of any individual club member and only secondarily with the optimisation of performance.

A key element in a coaching relationship is the development of independence. Club members must be encouraged to accept responsibility for their own behaviour and performance in training and competition.

Sports coaches are responsible for setting and monitoring the boundaries between a working relationship and friendship with club members. It is your responsibility to develop an appropriate working and professional relationship with the participants based on mutual trust and respect. Bucks Students' Union strongly discourages intimate relationships between coaches and players.

Nevertheless we recognise that all parties are adults and respect the right of individuals to make their own informed decisions. Should any personal relationships develop this must not have any detrimental effect on any aspect of the club including in relation to selection.

In the instance that Bucks Students' Union receives allegations of inappropriate behaviour, sexual misconduct or harassment we will treat such allegations seriously and where possible in confidence. In such instances we reserve the right to suspend a coach pending investigation in line with Clause 3 of this Code.

Coaches must realise that certain situations and/or actions have the potential to be misinterpreted, not only by club members but also by others motivated by jealousy, dislike or mistrust, and could lead to allegations of misconduct, including sexual misconduct or impropriety. The coach must act in such a way that they are beyond reproach at all times.

Meetings will be set up at the start of the academic year where committee members and coaches will be encouraged to discuss any issues and aims for the forthcoming year.

1.3. **Commitment:** Sports coaches should clarify before the start of the academic year, with the club and the Student Activities Manager the number of sessions and fees (if any).

Sports coaches who become aware of a conflict between their club have an obligation to report this to the Student Activities Manager.

1.4. **Co-operation:** Sports coaches should communicate and co-operate with other sports and Bucks Students' Union in the best interests of the club. Sports coaches must communicate and co-operate with registered medical and ancillary practitioners in the diagnosis, treatment and management of club member's medical and psychological problems.

Students when signing up online for clubs or sporty societies are asked medical questions, the Activities Co-ordinator (Competitive Sports) and the Student Activities Manager will forward the relevant information to the coach and members of the committee for societies and clubs. This information is not to be shared with anyone else. The coach/committee will then have access to the information for when the teams/societies train and the captain/committee will have access to the information for matches. All information will be sent on e-mail and the coach/committee are asked that it is kept on email so it is password protected and no other person can access it. This information will need to be deleted when that student is no longer a member of the club or society.

1.5. **Integrity:** Sports coaches must refrain from public criticism of fellow coaches. Differences of opinion should be dealt with on a personal basis and more serious disputes will be referred to the Athletic Union or to the appropriate Governing Body.

Sports coaches must not encourage club members to violate the rules of their sport and should actively seek to discourage such action. Coaches should encourage club members to obey the spirit of such rules.

Sports coaches must not compromise club members by advocating measures which could be deemed to constitute seeking to gain an unfair advantage. Above all, coaches must never advocate the use of prescribed drugs or other banned performance enhancing substances.

Sports coaches must treat opponents and officials with due respect both in victory and defeat and should encourage club members to act in a similar manner.

Sports coaches must accept responsibility for the conduct of club members insofar as they will undertake to discourage inappropriate behaviour.

1.6. **Confidentiality:** Sports coaches inevitably gather a great deal of personal information about club members in the course of a working relationship. Such as medical information, names and dates of birth.

Confidentiality does not preclude the disclosure of information to any person, especially the Student Activities Manager, who can be judged to have a 'right to know' relating to clubs when relevant to:

- 1.6.1. Evaluation of the club members within the sport for competitive selection purpose.
- 1.6.2. Recommendations concerning the club members for professional purposes.
- 1.6.3. Pursuit of disciplinary action involving the club members within the sport.
- 1.6.4. Pursuit of disciplinary action by Bucks Students' Union involving fellow coaches in alleged breaches of this Code of Conduct.

1.7. **Abuse of Privilege:** The sports coach is privileged, to have contact with club members and to travel and reside with club members in the course of coaching and competitive practice. A coach must not attempt to exert undue influence over the club members in order to obtain personal benefit or reward.

1.8. **Safety:** Sports coaches have a responsibility to ensure the safety of the club with whom they work as far as possible within the limits of their control.

All reasonable steps should be taken to establish a safe working environment.

The work done and the manner in which it is done should be in keeping with regular and approved practice within that sport.

The activity being undertaken should be suitable for the experience and ability of the club members.

The club members should have been systematically prepared for the activity being undertaken and made aware of their personal responsibilities in terms of safety.

If an incident occurs the coach should offer what first aid/ assistance they can in the first instance. If the incident is more serious then the emergency services should be called. All injuries or incidents should be reported back to the Students' Union Office on the appropriate forms. In the case of a serious injury or violent misconduct students are advised to ring the Activities Coordinator (Competitive Sport) during work hours **01494 601600** or the

COACHING CODE OF CONDUCT CONT.

University outside of 9am – 5pm **01494 605070** immediately to alert us to the incident.

- 1.10. **Risk Assessments:** Coaches will act as competent persons in respect of advising clubs on their annual assessment of risk and ensure that adequate hazard control is included in these assessments. Guidance should be taken from the National Governing Body Code of Practice (where applicable).

2. ISSUES OF COMPETENCE:

- 2.1. Sports coaches shall confine themselves to practice in those fields of sports in which they have been trained or educated, and which are recognised by Bucks Students' Union to be valid. Valid areas of expertise are those directly concerned with sports coaching. Training includes the accumulation of knowledge and skills through both formal coach education courses and by experience at a level of competence acceptable for independent coaching practice.

Coaches are expected to have relevant first aid qualifications and insurance during their time with Bucks Students Union. Copies of all qualifications and insurance will be asked for at the start of the academic year

- 2.2. Sports coaches should regularly seek ways of increasing their professional development and self-awareness.
- 2.3. Sports coaches should welcome evaluation of their work and be able to account to the club, Bucks Students' Union and Governing Bodies for their actions.
- 2.4. Sports coaches have a responsibility to themselves and club members to maintain their own effectiveness, resilience and abilities, if you feel you could do with further support don't hesitate to contact us.

3. BREACHES OF CODE OF CONDUCT:

- 3.1. Where we receive allegations of improper conduct or deem a coach to have breached this Code of Conduct, we will speak to the individuals concerned, possibly carry out formal investigations and reserve the right to implement sanctions, up to and including the termination of any relationship.



WORKING WITH COMMITTEES

Each club has a committee who are in charge of running the club and post holders will have been voted in by members of the club. The four statutory positions are:

Chairperson	Looks after the club
Secretary	Main administration role
Captain	Works closely with the coach to organise the team and fixtures
Treasurer	Looks after the club accounts and fundraising
Welfare Liaison Officer	Point of contact for members to talk about their welfare concerns



A number of clubs have additional positions such as social secretary, and fundraiser - these are optional.

The committees are responsible for monitoring the clubs' finances, in line with budgets set annually by the Sport Department, promoting themselves to potential new members, day-to-day running and development of the club. They can also impose bans on players and are in charge of promoting trials and managing them in the event that the coach is unable to attend.

There is an accreditation scheme, run by the Union, that the clubs are expected to work towards. The aim of the accreditation scheme is to help clubs run smoothly and efficiently whilst developing the students' extra-curricular skills.

In order to run as a club the committee must complete the relevant documents which allow them to operate within Bucks Students' Union. Once the essential documents have been completed and submitted to the Activities Coordinator (Competitive Sport), the club is then able to work their way through the accreditation system.

There is no specific order to the completion of the accreditation scheme and clubs can run through it in whatever order suits them best. The scheme is divided into five areas; 'Inclusion', 'Stability', 'Promotion', 'Liaison' and 'Own Targets'. Once a club has completed a target from the accreditation they must speak with the Activities Coordinator (Competitive Sport) who will check it off the accreditation. Failing to inform the staff of an event or not being able to produce evidence of an event occurring may result in the target not being completed on the accreditation scheme.

UNION SUPPORT

The Union aims to support the coaches by providing:

Meeting spaces: Coaches are entitled to hold meetings within the University building for no charge. Booking meetings can be done through emailing the Activities Coordinator (Competitive Sport) fergus.adams@bucks.ac.uk.

Handbook: We aim to provide an updated handbook each year as a reference point and guide for all coaches alongside the Athletic Union handbook that is produced for the students.

A supportive system of performance review: As detailed on page 9.

Advice on rules and regulations: The staff in the office are always on hand to guide with any issues regarding rules and regulations. For sports teams who compete in the British Universities and College Sport leagues, sport-specific rules can be found on the BUCS website (bucs.org.uk) under rules and regulations.

Liaison with facility providers: We are happy to provide key contacts for facilities that we regularly use.

Address poor behaviour or persistent rule infringement: The Union have the Code of Conduct which will be signed by all students when getting an online membership. If a member of the Athletic Union breaks the Code of Conduct they will be subject to disciplinary actions by the Union.

Equipment: Coaches are welcome to use any kit or equipment owned by the Students' Union for training and competition. Students are expected to take any equipment used for the session and returned promptly after training. Additional equipment needed such as fitness equipment may be taken and used in the same manner.

We hope that by supporting you in a number of different ways we can provide positive experiences for you when working with the Students' Union. We aim to work closer with the coaches to achieve the following:

- be clear on each other's responsibilities
- gather feedback from the players and committee members in regards to training, content of sessions and coaching style
- check in with you during the year where we will discuss the feedback received from the players and committee members and check the progress being made on the annual target
- inform you about the club's fundraising account and the general operational budget for each sport
- encourage more student involvement within each club.



PERFORMANCE REVIEW

With these new processes in place we are aiming to improve the sporting provision here at the Union. To further support this, feedback will be gathered twice a year from the students which will be fed back at the relevant points throughout the year. If there are any areas of concern we will arrange a meeting to discuss this. As part of all clubs' accreditation there are specific targets which are linked to the overall aims of the Students' Union. For the 2020-21 season our aims are to:

- increase the amount of BAME students taking part in sport
- finish in the top 110 universities in the British Universities and Colleges League
- win the annual Varsity fixture against Roehampton
- fulfil every BUCS sporting fixture.

We manage this process through a meeting during the summer, along with a member of the committee, giving you

a chance to have an input into the year going forward. We will be collecting feedback throughout the year which you will be informed of. If there are any areas of concern/issues we will arrange a meeting to discuss. The students will have a say in whether we retain the coaches.

APPOINTMENT OF COACHES

When appointing new coaches this will be done through an appointment panel consisting of at least one committee member and either the Activities co-ordinator for competitive sport or the Student Activities Manager.

REWARD

As a Students' Union we can offer further rewards for the coaching you do on our behalf - these include:

- the use of our facilities – if you need to meet someone we can book a room for you. We can also offer preferential rates on the hire of our venue
- Coach of the Year Award at the AU Dinner in April 2021

KEY PROCESSES

Registers - we expect our coaches/committee to ensure a register is taken at every session so we can check attendance of students. When students fill out their online membership they will also fill out medical information. This will be shared with the coach.

Absence - if you cannot attend a training session let the sports department and captain know, if possible 24 hours in advance. For sessions you don't attend you will not be paid.

Cancellation - if the sports department cancel a session with less than 24 hours notice you are entitled to be paid.

Invoicing - we ask, where possible, for you to invoice us monthly. When you invoice please attach the register, because until we receive that register you will not be paid. A blank invoice for you to use can be found at: bucksstudentsunion.org/coaches.

Risk assessment - we expect you to do a risk assessment before each session for sessions both on and off-site.

Incident report form - if there are any incidents during your training sessions or at matches, please fill an incident report/match report form (bucksstudentsunion.org/coaches). Please forward a copy to fergus.adams@bucks.ac.uk as soon as possible and keep a copy for your own records. In the case of a **999** emergency please also inform the University by ringing - **01494 522 141**.

Coaching qualifications - coaches employed will be level 2 or above to ensure the clubs have equal opportunity to develop.

Insurance - as a qualified and paid coach we expect you to have your own public liability insurance. The Students' Union has public liability insurance which covers the legal liabilities of student and volunteer coaches. All students who play for the University are expected to have online memberships which insure each individual. The captain is responsible for ensuring all participants have one.



EMERGENCY PROCEDURES

If there is an accident involving the minibus, please consult the minibus handbook bucksstudentsunion.org/minibuses. The emergency procedures outlined below are for any injuries or incidents that happen during training or matches such as injury or disorderly behaviour.

INCIDENT / ACCIDENT PROCEDURE

- There is an expectation that there will be a designated first aider involved with every team. The Students' Union will organise a first aid course for AU members at the start of the year and just after Christmas. However, there are also numerous first aid courses that students and coaches can book onto at bucksstudentsunion.org/whatson.
 - An Incident/Accident Report Form is provided for match days to note any injuries, or issues that occur on the day. Captains/Coaches or the designated first aider are expected to fill out this form and return it to Fergus Adams so that any issues/injuries can be followed up. In the case of a serious injury or violent misconduct coaches are advised to ring the Activities Coordinator (Competitive Sport) during work hours **01494 601600** or the University outside of 9am – 5pm **01494 605070** immediately to alert us to the incident.
 - This form will also be provided for training for training for the captain and coach or designated first aider to note down any issues/ injuries. This should also be returned to Fergus Adams and the procedure outlined above should be followed. It is appreciated that there will not always be a first aider present during matches. In this case for any serious injury ring **999** and fill out the appropriate form. Where you have the students medical information pass it onto the attending first aider/paramedic. Where you don't please ring the Students Union Office if its between the hours of 9 - 5 as we may be able to get the information. If this occurs outside of these hours, then please follow the procedure above.
 - All accidents and incidents, including minor ones, should be recorded on an incident report form immediately whether it be for participants, staff or a member of the public.
 - For sessions at venues with their own accident forms these should be used in addition to the Bucks Students' Union Incident Form.
 - Bucks Students' Union Incident Forms will be supplied to the coach at the start of each term; additional forms can be obtained from the Students' Union website - bucksstudentsunion.org/coaches.
 - The coach should keep a copy of the form for their own records and send a copy to Bucks Students' Union.
- When an incident happens on University facilities / Union facilities the following actions are required:**
- ONLY attend to any casualties if it is safe to do so.
 - Give any first aid, which is within the groups' capabilities using the clubs own first aid kit or a kit from reception.
 - Contact the Reception Staff or most available member of staff at the earliest opportunity to get assistance or, if the incident is beyond the first aiders capabilities, call the Emergency Services.
- If you have already called the Emergency Services, let the reception staff/staff member know so that access arrangements can be made for the Emergency Services to get to the casualty ASAP.
 - Gain all/any information that may be required by the emergency services; names, number of people injured/missing, location, first aid given, medical state of all group members, age of group, equipment available to group, time-scales of accident/incident and brief chronology of accident/incident.
 - It is a mandatory requirement by the Health and Safety Executive that all accidents are reported to the High Wycombe Reception in the Gateway building and Incident Report Forms are filled in.
 - For any incident that happens off site, it is your responsibility to report an incident ASAP (but no later than 24 hours) to the centre in which the incident has happened. In the case of a serious injury or violent misconduct coaches are advised to ring the Activities Coordinator (Competitive Sport) during work hours **01494 601600** or the University outside of 9am – 5pm **01494 605070** immediately to alert us to the incident.

DISORDERLY BEHAVIOUR

Disorderly behaviour can be best described as conduct, which will or may:

- prejudice the health and or safety of yourself, other participants, staff and the offenders themselves, and/or
- cause annoyance or distress to the detriment of the enjoyment of other participants (includes foul and abusive language).

Where a coach considers that acceptable conduct has been breached, they should use discretion and issue a warning - much will depend on the nature or seriousness of the incident.

Where offensive behaviour continues, coaches are asked to bring this to the attention of the Students Activities Manager in an attempt to restore acceptable behaviour. Vandalism and assault are serious forms of disorderly behaviour. Incidents of this nature, if serious enough, should be dealt with by contacting the Police and alerting the Students' Union immediately.

THANK YOU

We look forward to working with you this year

For any further help or information, please feel free to contact the staff.

USEFUL CONTACT NUMBERS

Student Activities Manager: Catherine Lymer - **01494 601 600** (ext. **4235**)

Activities Coordinator (Competitive Sport): Fergus Adams - **01494 601 600** (ext. **4252**)

Deputy CEO: Matthew Kitching - **01494 601 600** (ext. **4244**)

Bucks Students' Union Reception - **01494 601 600**

Bucks New University Reception - **01494 522 141** (phone this number in the case of emergency)

If an emergency happens off-site then please inform the facility who will have their own emergency procedures. Please also fill out the incident report form and give a copy to the sports department.

USEFUL DOCUMENTS

There are a number of documents that you will need to access throughout the season. We have made these documents available to download from the coaches hub, which can be found at: **bucksstudentsunion.org/coaches**.

Useful Documents include:

Coaching Invoice

Incident/Accident Report

Safeguarding Policy

Session Register



