

# Creative and Digital Industries

Your quick guide to being a rep

## Who's who?



### School Officer (Creative)

Chloe Hayes

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### Head of School

Russel Stone

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### Deputy Head of School

Kevin Maher

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### Director of Education

Chris Lewis

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## Staff Celebration

We want to hear who is going above and beyond and deserves recognition for their work in supporting students. You can nominate Staff members for a Staff Celebration award at [bucksstudentsunion.org/yourvoice/staffcelebration](https://bucksstudentsunion.org/yourvoice/staffcelebration).

### One of last year's Creative and Digital Industries nominations said the following:

*"Rafids' teaching quality is impeccable, he goes above and beyond for each and every one of his students making us feel included, valuable and full of potential. He teaches us not to limit ourselves and to always have complete conviction in our capabilities and the confidence to fulfil our every dream."*

Please feel free to contact [surepresentation@bnu.ac.uk](mailto:surepresentation@bnu.ac.uk) about any concerns you may have about your course

# National Student Survey 2022–2023 Feedback

## What is the National Student Survey?

The National Student Survey is an anonymous opportunity for final year students to look back on their higher educational experience and feedback on different areas including the positives and areas of improvement surrounding their course for the University to use to improve students experiences in the future.

## 2022–2023 Results

BNU Celebrated an average of **84.6%** satisfaction across NSS categories.

Overall, Creative and Digital Industries School Satisfaction:

- With the University: **85.9%**
- With the Students' Union: **83.5%**

## Common feedback occurrences to keep an eye on this year:

- Issues with support within and travel to Pinewood
- Difficulties accessing software/ resources (such as storage)

## How does the NSS relate to you as a Student Representative?

We use the eight NSS categories as part of the 'Your Voice' feedback collection for Programme Committee Meetings, to make sure that key areas of your student experience are being fed back on appropriately.

Additionally, we want to know what we can do to improve our service as a Students' Union to support you. Feel free to email any suggestions to **[surepresentation@bnu.ac.uk](mailto:surepresentation@bnu.ac.uk)**.

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