

# Human and Social Sciences

Your quick guide to being a rep

## Who's who?



### School Officer

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### Head of School

Ciaran O'Keeffe

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### Deputy Head of School

Kevin Campbell-Karn

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### Director of Education

Dearbhla Gallagher

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## Staff Celebration

We want to hear who is going above and beyond and deserves recognition for their work in supporting students. You can nominate Staff members for a Staff Celebration award at [bucksstudentsunion.org/yourvoice/staffcelebration](https://bucksstudentsunion.org/yourvoice/staffcelebration).

## One of last year's Human and Social Sciences nominations said the following:

*"Ian is a brilliant lecturer, he is clearly very passionate about what he teaches, which makes the lessons even better! I always leave his lessons feeling confident, and that I have the ability to do the work. Ian teaches in a way that makes qualitative research methods not scary at all! He is extremely supportive but also makes lessons fun and enjoyable! I always look forward to his classes, whether it be a seminar or lecture as both are really engaging."*

Please feel free to contact [surepresentation@bnu.ac.uk](mailto:surepresentation@bnu.ac.uk) about any concerns you may have about your course

# National Student Survey 2022–2023 Feedback

## What is the National Student Survey?

The National Student Survey is an anonymous opportunity for final year students to look back on their higher educational experience and feedback on different areas including the positives and areas of improvement surrounding their course for the University to use to improve students experiences in the future.

## 2022–2023 Results

BNU Celebrated an average of **84.6%** satisfaction across NSS categories.

Overall, Human and Social Sciences School Satisfaction:

- With the University: **90.2%**
- With the Students' Union: **90.6%**

## Common feedback occurrences to keep an eye on this year:

- Guidance in feedback lacking and unmet grading deadlines.
- Communication from University Staff can be slow and limited interactions with personal tutors

## How does the NSS relate to you as a Student Representative?

We use the eight NSS categories as part of the 'Your Voice' feedback collection for Programme Committee Meetings, to make sure that key areas of your student experience are being fed back on appropriately.

Additionally, we want to know what we can do to improve our service as a Students' Union to support you. Feel free to email any suggestions to **[surepresentation@bnu.ac.uk](mailto:surepresentation@bnu.ac.uk)**.

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